

NETBIZ 24*7

PRO-ACTIVE SUPPORT FOR MISSION CRITICAL DATA



Now you have the solution to keep your business operating at optimum levels, how can you be sure that your services and hardware will be working at optimum levels, even out of hours?

Fusion Netbiz 24/7 provides a highly cost-effective answer. We will monitor your hardware, connection and configurations from within controlled, high security data centres connected to the internet. Our data centres are monitored round-the-clock by our Network Operations Centre (NOC) to ensure maximum uptime and, if anything should go wrong, we have the power to solve problems remotely and/or replace equipment overnight, so the service you get is what your business needs.

24hr Network Monitoring & Alerting

Fusion uses state-of-the-art network monitoring hardware to ensure network resilience, reliability & performance. This allows Fusion to pro-actively monitor the net work to predict & stop potential issues before they occur.

24hr Service Level Agreement

At Fusion, we pride ourselves upon the level of support provided to such an extent that, should an issue arise we guarantee to have you back up and running within 24hrs.

Hardware Replacement

If the provided hardware for your WAN connection should develop a fault, Fusion will arrange for a pre-configured replacement to be delivered prior to 10am on the following business day.

Off-site Disaster Configuration Recovery

To reduce downtime for your organisation, Fusion will schedule configuration backups every 24hours, stored on our secure TFTP server. This allows us to despatch a replacement router immediately, with the most recent configuration, meaning all you have to do is connect the router and continue working immediately.

Remote Configuration

As part of our managed solution Fusion will implement unlimited configuration changes, allowing you to concentrate on your business.

Need more information?
Call 0845 500 8585 Option 1
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